

2111000306030053
EXAMINATION FEBRUARY-MARCH 2024
BACHELOR OF SCIENCE (COMPUTER SCIENCE)
(THIRD YEAR)(SIXTH SEMESTER)
ORGANIZATION STRUCTURE & BEHAVIOR – LEVEL 3

[Time: As Per Schedule]

[Max. Marks: 50]

Instructions:

1. Fill up strictly the following details on your answer book

a. Name of the Examination : **BACHELOR OF SCIENCE
(COMPUTER SCIENCE)(THIRD YEAR)(SIXTH
SEMESTER)**

b. Name of the Subject : **ORGANIZATION STRUCTURE &
BEHAVIOR – LEVEL 3**

c. Subject Code No : **2111000306030053**

2. Sketch neat and labelled diagram wherever necessary.
3. Figures to the right indicate full marks of the question.
4. All questions are compulsory.

Seat No:

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Student's Signature

Q.1 Answer the following.

14

- 1) Define: Organization Behaviour
- 2) Describe relationship between attitude and behaviour
- 3) What is leadership?
- 4) How promotion is related to motivation?
- 5) "A motivated person will perform well" justify.
- 6) Define attitude
- 7) What is BPO?

Q.2 Answer the following.

12

- 1) List and explain the characteristics of an organization.
- 2) Explain roles of manager.

OR

- 1) Describe the functions of top-level management and middle-level management.
- 2) Explain different managerial skills in details.

Q.3 Answer the following.

12

- 1) Explain the benefits of motivation.
- 2) Discuss Autocratic leadership and Democratic leadership in detail.

OR

- 1) Why motivation is important to a modern enterprise?
- 2) Explain leadership skills.

Q.4 Answer the following. [Any two]:

12

- 1) Describe outsourcing and merits of outsourcing.
- 2) Write a short note on functions of call centre.
- 3) Discuss functions and characteristics of attitude.
